



**Patients protected.
Reputation assured.**



For further information on the services and solutions IHSS could provide your organisation, please contact our Commercial team via email or telephone as detailed below...

Contact Us



0808 178 9365



info@ihss.co.uk



www.ihss.co.uk
IHSS Limited



A market leading supplier in the Decontamination & Sterilisation sector

We'll take care of your instruments...
while you look after your patients.

www.ihss.co.uk

IHSS works at the forefront of decontamination technologies, employing science that makes sense.

Our straightforward and fresh approach combines realistic innovation with practical initiatives, to ensure a seamless service and complete peace of mind for clinical staff and their patients.

Our responsive team enables us to quickly react to customers requirements whilst adopting a flexible but professional approach.



SAFETY



CARING



INTEGRITY



ONE TEAM



OUR COMPANY

Patients protected. Reputation assured.

All of our purpose built facilities provide a 24hr, 365 days a year operational service. Collection of contaminated medical devices and delivery of sterile sets is available at all of our facilities from anywhere in the UK.

We're a market leader in the provision of Sterile Service Solutions. From managed instrument services, managed environment and consultancy, IHSS offers bespoke outcomes to meet the needs of a rapidly changing environment.



QUALITY

Quality is our first thought when processing your equipment at IHSS, and we know this is what defines us as a business. We aim to exceed expectations, achieving the best results for our customers. We understand what business significance our performance has on the end user and patients alike.



Our Quality Objectives

IHSS aims to provide a service which supports a positive clinical outcome for patients - no cancelled operations. We have a zero tolerance attitude on contamination, aiming at all times to supply decontaminated, sterile instruments. We have a zero tolerance attitude towards contamination, aiming to supply decontaminated, sterile instruments first time, every time.

99.75% KPI
The highest in the industry for quality & turnaround

We aim to provide a service with a KPI of 99.75%. Consistently exceeding targets and driving continuous improvements.

Our robust Quality Management System is integrated into all of our processes and is in place to ensure all aspects of our service are delivered to the highest standard, with clear definitive instructions and guidance provided for all processes.

SERVICES

At IHSS we provide an all-inclusive service to our customers...

IHSS is a market-leading supplier in the rapidly developing medical instrument decontamination and sterilisation services sector. We offer a fully compliant documented Quality Management System coupled with our Track & Trace capability, giving IHSS the edge in providing an efficient decontamination service.

Want to learn more?




Sterilisation & Decontamination Services



Traceability



Managed Sterile Services



Bespoke Solutions

OUR LOCATIONS



IHSS currently operates out of five purpose-built decontamination facilities which are fully operational 24/7, 365 days a year. All of our sites are equipped with the latest technology, along with a variety of track and trace systems.

All IHSS facilities have been designed, built and operate to the highest standards, ensuring our customers' expectations for patient safety are met.

We are continually improving the standards and efficiency of our sites through the development of our Quality Management System in the delivery of our services with our sister companies. Our services are compliant with European harmonised quality standards and as such conform to the requirements of the Medical Devices Directive 93/42 EEC through the application of BS EN ISO 13485: 2012

LOCATION INSIGHT:

University Hospital Southampton

On 1st May 2021, IHSS Limited undertook the ongoing operation of the Sterile Service Department (SSD) at Southampton General Hospital (UHS). This includes the provision of all SSD services to UHS, including endoscopy decontamination.

The partnership also includes the creation of a state-of-the-art decontamination facility at UHS's Adanac Park Health Campus, which is currently being designed. This is a landmark opportunity for IHSS, making this our 5th facility and allows us to realise our new design and efficiency concepts. This new building will be our most advanced and carbon efficient.



We continue to invest in innovative decontamination and sterilisation technology, ensuring delivery of a safe, reliable and cost-effective solution.

“ **1 Million Units Processed Per Year** ”

for our **State of the Art facility at Adanac Park**

OUR INNOVATIVE PROJECTS...

IHSS have a variety of innovative projects for the new Adanac Park facility. Whilst we will be able to process large volumes of equipment, we also understand that sustainability plays an important role in the dynamic and ethos of any business. From logistics through to customer service, we take pride in helping to preserve natural resources and improve the quality of peoples' lives.



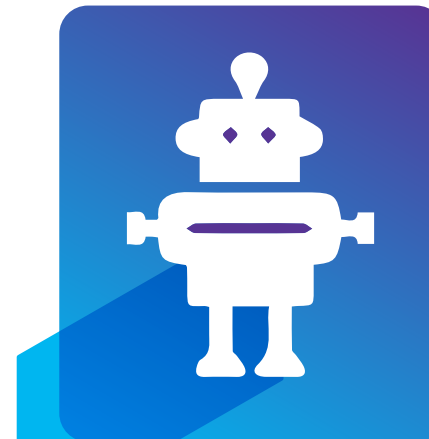
IHSS plan to introduce Energy Balancing Software to reduce peak demands within the facility



OUR VISION

University Hospital Southampton

We've been meticulously planning to implement these elements for our new facility...



Logistics robots and conveyors to move products around the facility



No touch logistics after packing to remove the risk of torn wraps



Fast track drone port for autonomous delivery of equipment

As well as...

- No OIL boilers, moving to 100% renewable energy supplies
- Reduction in water usage along with water Recycling
- Electric charging for staff and production vehicles
- Utilising waste production heat for building heating
- Waste compactors and recycling
- Energy efficient lighting with motion sensors
- Instrument level tracking software

We currently support...

44

Acute Trusts

57

Primary Care Trusts (PCTs)

99.75% KPI*

Consistently exceeding targets and driving continuous improvements

1.2M

Surgical trays reprocessed

GET IN TOUCH

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IHSS Limited



Patients protected. Reputation assured.

We will make sure that every person in every community holds absolute confidence that their healthcare provider has access to the safest and most effective surgical and medical devices, without any risk of disruption, every single time.



*Statistics used from 2021 data